

**TO: CHILDREN, YOUNG PEOPLE AND LEARNING OVERVIEW & SCRUTINY PANEL
30 SEPTEMBER 2015**

**CHILDREN'S SOCIAL CARE COMPLAINTS, CONCERNS AND COMPLIMENTS
ANNUAL REPORT 2014 - 2015**

Director of Children, Young People and Learning

1 PURPOSE OF REPORT

- 1.1 This report presents the attached 2014-2015 Annual Report in respect of Children's Social Care Statutory Complaints and also concerns and compliments.

2 RECOMMENDATION(S)

- 2.1 **That the Panel notes the attached 2014-2015 Annual Report regarding Children's Social Care Statutory Complaints.**

3 REASONS FOR RECOMMENDATION(S)

- 3.1 To inform the Panel of the 2014-2015 Annual Report of Children's Social Care Statutory Complaints and also concerns and compliments.

4 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 None.

**5 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS / EQUALITIES
IMPACT ASSESSMENT / STRATEGIC RISK MANAGEMENT ISSUES /
CONSULTATION**

- 5.1 Not applicable.

Background Papers

None.

Contact for further information

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